

AB *sector* *81*
Docket No. 782.1068/JCG

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

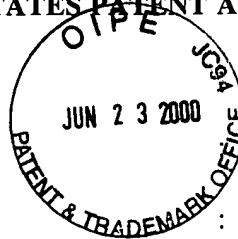
In re Application of

Robert EILBACHER, et al.

Serial No.: 09/490,065

Filed: January 24, 2000

For: APPARATUS AND METHOD FOR MONITORING AND ADAPTING TO
ENVIRONMENTAL FACTORS WITHIN A CONTACT CENTER



: Group Art Unit: TBA

: Examiner: TBA

PETITION AND FEE FOR EXTENSION OF TIME

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Pursuant to Rule 136(a), Applicant(s) hereby petition(s) the Commissioner for an extension of time into the first month after the response due date, i.e., until June 29, 2000, for responding to the Notice to File Missing Parts mailed March 29, 2000.

A check for the appropriate fee set by 37 CFR §1.17 of \$110.00 is attached hereto for this Petition.

The Commissioner is authorized to charge any Petition for Extension of Time fee for underpayment or credit any overpayment to Deposit Account No. 19-3935.

Respectfully submitted,

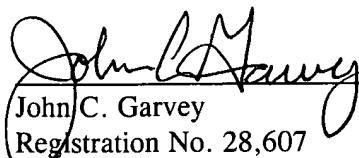
STAAS & HALSEY LLP

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By:


John C. Garvey
Registration No. 28,607

700 Eleventh Street, N.W.
Suite 500
Washington, D.C. 20001
Telephone: (202) 434-1500
Facsimile: (202) 434-1501

Date: 6-23-00